

NEWS RELEASE

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Rome Memorial Hospital suspends routine visitation in fight against coronavirus

Out of an abundance of caution, Rome Memorial Hospital is suspending all routine visitation, 7 a.m. Wednesday, Mar. 18th, to ensure the safety of patients, residents and staff. In addition, the hospital will be reducing the number of entry points on its campus.

“We’re asking for everyone’s cooperation and understanding of the need to limit the number of people who come into contact with our patients and nursing home residents to protect those who are most vulnerable,” said Director of Infection Prevention Emma Ingalls, RN.

One medically-necessary support individual will be allowed to accompany a patient to a clinical area, upon passing a health screening.

These include any patient with confusion, altered mental status, developmental delays or agitation or mobility issues, and children under the age of 18. In addition, one support person is permitted to accompany surgical, emergency, and maternity patients.

Exceptions to the visitor policy will be made for family to visit critically ill patients upon completing the health screening.

The following entrances will be open for patients to access the hospital.

- Emergency Department – 24 hours a day.
- Main Lobby, James Street – 7 a.m. to 8 p.m. daily
- Bartlett Entrance, Oak Street – 7 a.m. to 5:30 p.m. Monday through Friday

All other entry points will be closed.

“Protecting the health and well-being of our patients and caregivers is our top priority as our community works together to slow the spread of the virus,” Ingalls said.

About Rome Memorial Hospital

[Rome Memorial Hospital, Inc.](#), (RMH) Rome Memorial Hospital is a non-profit health care system based in Rome, N.Y., providing services to patients throughout Central New York. From primary care to long-term care, Rome Memorial Hospital delivers quality, compassionate medical care for every stage of life. With its specialized Senior Behavioral Health Unit and Residential Health Care Facility, the hospital has become recognized as a valuable resource for senior services. Ranked among the top 20 percent of

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MEMORIAL HOSPITAL

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skilled nursing facilities for three consecutive years, the hospital has earned special designation as a NICHE (Nurses Improving Care for Healthsystem Elders) facility for providing quality care for older adult patients. Rome Memorial Hospital is an affiliate of [St. Joseph's Health](#).

Public Relations

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